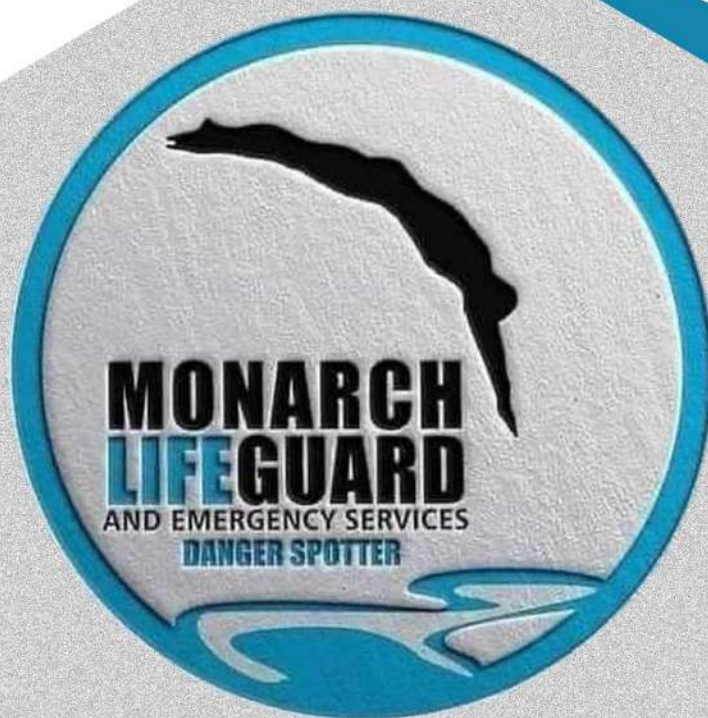


COMPANY PROFILE





FOUNDER:
MR. MARTHIN MUYENGA

FOUNDER'S MESSAGE

Monarch Lifeguard and Emergency Services was founded in July 2017 by Mr. Marthin Muyenga, a former member of the Namibian Defence Force Navy (Marine Corps) and part of the first Marine Corps intake in Namibia. With 17 years of dedicated service, Mr. Muyenga established this company driven by his experience rescuing numerous individuals during his military career and personal efforts. This inspired him to address the critical shortage of professional, certified Namibian lifeguards ready to respond 24/7 to water emergencies.

Mr. Muyenga holds certifications as a PADI Scuba Rescue Diver and Lifeguard Instructor. He is experienced in handling high-powered fast military rescue boats, operating both in coastal and inland waters. His passion lies in educating communities and fostering a lasting commitment to water safety education and drowning prevention throughout Namibia.

Since our founding, we have successfully conducted water safety awareness programs in 21 schools, reaching from coastal towns to remote villages in both the northern and southern regions of Namibia. Through these efforts, we aim to inspire and make a positive, permanent impact on the safety and well-being of our communities.

OUR STORY

We were founded on the realization that Namibia lacked sufficient lifeguard training and professionals, while many individuals, both young and old, struggled with basic swimming skills. Moreover, the country witnessed a significant number of drowning incidents, particularly during festive and rainy seasons. This sparked a determination to take action and make a difference.



ABOUT US

At Monarch Lifeguard and Emergency Services, we are more than a team, we are an aquatic family bound by commitment, accountability, and trust.

Our lives depend on each other, and this unbreakable bond fuels our dedication.

We specialize in staying vigilant on the water, ready to assist and save those who cannot help themselves.

Our mission is to safeguard our communities through professional rescue services and relentless water safety education across Namibia.



MISSION

Our mission is to deliver the highest standard of service in aquatic environments through expert rescue training, comprehensive water safety education, and strict enforcement of beach and pool safety regulations.

We are committed to serving individuals and organizations, empowering them to excel as aquatic experts and ensuring the safety of their communities.

INDUSTRY RECOGNITION

We are proud to be frequently contacted by radio stations, broadcast networks, television, and newspapers for expert opinions and insights on aquatics safety, water rescue techniques, swift water rescue, submerged vehicle extraction, body retrieval, lifeguarding, and safety at sea

VISION

Our vision is to be recognized globally as an innovative and progressive leader in water emergency response, fully equipped and capable of saving lives with excellence and dedication.

OUR COMMITMENT

We aim to empower every household in Namibia with the lifesaving skills needed to prevent drowning and water-related emergencies.

Support our mission to create a safer nation, where every home has a trained lifesaver dedicated to protecting lives around water.



MARITIME SHORT COURSES AND SERVICES

Monarch Lifeguard and Emergency Services offers a comprehensive range of specialized maritime and aquatic training programs designed to enhance safety, skills, and operational efficiency in water environments.

Our courses cater to all levels, from beginners to advanced professionals, ensuring a well rounded expertise in aquatic and maritime disciplines.

- Safety at Sea STCW
- Lifeguard Training
- Water Rescue Techniques
- Beginner and Advanced Swimming
- Snorkeling
- Open Water Diving
- First Aid
- Basic Fire Prevention and Firefighting
- Aquatic Aerobics
- Occupational Health and Safety
- Flash Flood Water Rescue Techniques
- Swim Coaching
- SCBA (Self-Contained Breathing Apparatus) Training
- Introduction to Swimming Pool Operations and Water Maintenance
- Search and Recovery Rescue
- Specialized Water Rescue Technique

Our Courses are accredited, recognized, and approved by the Directorate of Maritime Affairs Namibia, under the Ministry of Works, in accordance with the International Maritime Organization (IMO) and STCW standards.

We are also accredited by the World Academy of Safety & Health (WASH) · PO Box 311 · Riderwood, MD 21139-0311 · USA, for Lifeguarding, Water Safety Awareness Education, and Drowning Prevention programs in Namibia.

GALLERY



GALLERY



OUR OPERATIONS

We have two offices, located in Walvis Bay and Windhoek, with a team of 6 permanent staff members.

Our offices serve as hubs for our operations, allowing us to effectively deliver our services and respond to emergencies.

EMPOWERING YOUTH

Through our partnerships, we identify and train unemployed youth who know how to swim, providing them with lifeguard training and opportunities to earn an income.

This initiative not only benefits the individuals but also contributes to the safety and wellbeing of our communities.

In 2024, the Erongo region recorded the highest number of drowning fatalities in Namibia, totaling 10 deaths. Namibia experienced about 30 drowning fatalities in 2024, with males representing the majority of victims (25 males versus 5 females), and 11 of the victims were children under 18 years old. The most common drowning locations were the sea and rivers, each accounting for seven fatalities. Key contributing factors included unsupervised children playing near water, leisure swimming, boat capsizing, flash flood, accidental falls into ponds or the sea, fishing accidents, and suicide related incidents.

Alcohol related drowning incidents decreased in 2024, while suicide linked drownings increased. The drowning problem is particularly acute in coastal towns like Walvis Bay and Swakopmund in Erongo, where the absence of active lifeguards and safety measures has raised serious concerns. This has led to urgent calls for deploying lifeguards, installing safety barriers, and improving emergency response capabilities to safeguard lives and protect the region's reputation as a tourist destination.

GIVING BACK TO THE COMMUNITY

At Monarch Lifeguard and Emergency Services, we believe in giving back to the community that supports us.

Through our social responsibility initiatives and with the help of our social media family, we

- Provide school uniforms, especially shoes, to underprivileged school kids
- Support kids' sports, such as soccer, to promote healthy lifestyles and teamwork
- Offer free paramedic services to schools during inter-house sports events for those who cannot afford
- Provide lifeguard services to school tours at the coast, promoting water safety and awareness among young people.

WHO WE WORK WITH

Monarch Lifeguard and Emergency Services is proud to collaborate with a diverse range of esteemed organizations and institutions across Namibia. Our valued partners include:

MUNICIPALITY OF WALVIS BAY

Contact: Mr. Tataleni E. Kathindi
Chief: Fire, Emergency & Protection Services
Municipality of Walvis Bay
No 2, Natanael Maxuili Avenue, Walvis Bay,
Namibia
T: +264 64 214 401
M: +264 81 122 0833
E: ekathindi@walvisbaycc.org.na

MUNICIPALITY OF OTJIWARONGO

Contact: Mr. Nuyoma
Email: Malimamalima@otjimun.org.na
Phone: +264 811 690 780

DEBMARINE NAMIBIA

Contact: Mrs. Stephanie Louw
Address: 10 Dr Frans Indongo Street, Namdeb
Center, P.O. Box 23016, Windhoek
Phone: +264 (0) 811 245 476

MIDGARD COUNTRY ESTATE & O&L LEISURE (PTY) LTD

Contact: Ms. Patricia Pickering
P.O. Box 2190, Windhoek, Namibia
Phone: +264 61 431 8111

VIVO ENERGY, WALVIS BAY

Contact: Mr. Halweendo Simon Penolune
Email: Simon.Halweendo@vivoenergy.com
Phone: +264 811 690 780

WESCO ENGINEERING SERVICES (PTY) LTD

Phone: +264 81 142 7058 / +264 81 142 1065

SWAKOPMUND MUNICIPALITY, EMERGENCY & LAW ENFORCEMENT DIVISION

Contact: Mr. Melvin Cloete, Manager
Tel: +264 64 410 4651
Cell: +264 81 122 4678
Email: mcloete@swkmun.com.na
Address: Cr Rakotoka Street & Daniel
Kamho Avenue, Swakopmund, Erongo

SAFARI / MERCURE HOTELS NAMIBIA

Contact: Ms. Helena Magabu Oliphant,
Assistant Security Manager
Address: Corner of Auas and Aviation
Roads, Windhoek
Phone: +264 61 296 7000
Email: Helena.OLIPHANT@accor.com

CITY OF WINDHOEK

Mrs Rothe Owoses
Department of Economic Development
Office: +264 61 290 3089
Fax:
Box 59, Windhoek
Enquiries: +264 61 290
E-mail: Rothe.Owoses@windhoekcc.org.na

HANGANA

T: +264 64 2734 597
E: Lucia.Bundje@ol.na
A: 19, Ben Amathila Ave Walvis Bay Erongo
Region
www.hangana.com

These partnerships reflect our commitment to delivering quality aquatic safety and emergency services in collaboration with trusted leaders across various sectors.

CONTACT DETAILS

Connect with Monarch Lifeguard and Emergency Services through any of the following channels:

Facebook: **Monarch Lifeguard**
Instagram: **@MonarchLifeguard**
WhatsApp: **+264 81 308 0446**

OPERATING HOURS

Monday to Friday: 08:00 – 17:00

Saturday and Sunday: Available for emergency calls only

PHONE:

Cell: **+264 81 308 0446**
Telephone: **064 220 192**

EMAIL:

General Inquiries: **monarch954@gmail.com**
Administration: **admin@monarchlifeguard.com**